GLOBAL SWITCH

Information Security

POLICY

Global Switch Information Security Policy
Issue No 7

Owner: Executive Director
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Introduction

Global Switch is a leading owner, operator and developer of large scale, carrier and cloud neutral, multi-customer data centre facilities in Australia. Global Switch's core offering is technical space with resilient 24x7x365 power and cooling, security and infrastructure and environmental monitoring for its customers to house their computer servers, network equipment and other IT infrastructure.

Global Switch – Security

We are committed to protecting Global Switch and our customers from all threats, whether internal or external, deliberate or accidental, to ensure business continuity, to minimise business damage and to maximise return-on-investment and business opportunities. The Security Control Committee (which includes external expertise, and who report directly to the Board of Directors) oversees the safeguarding of commercially sensitive information, and the physical integrity and security of the data centres.

Objectives

The purpose of this policy is to inform our staff/suppliers/contractors and other stakeholders of our commitment to continually improve our Information Security performance. In doing so Global Switch strives to:

- Provide an ISO 27001:2013 accredited Information Security Management System at each of its data centres conforming to local applicable legislation, regulation and statutory requirements.

- Protect Global Switch's data from a loss of confidentiality, integrity and availability, including:

  - Information printed or written on paper

  - Information stored electronically

  - Information transmitted by post or using electronic means

  - Information stored on tape, video or disk

  - Information spoken in conversation

- Ensure that regulatory and legislative requirements will be met.

- Ensure a Business Continuity Plan is in place and will be maintained and tested to ensure that information and vital services are available to users 24x7x365

- Provide information security training to staff as required.

- Ensure that all breaches of information security, actual or suspected, will be reported to, and investigated by, the appointed Information Security Manager at each of Global Switch's data centres.

- Provide robust process and procedures to support this policy, to enable incident handling, information back up, system access, virus controls, password and encryption.

- Provide the necessary resources to support this policy and achieve the objectives.

Responsibilities

All Global Switch staff/suppliers/contractors are required to understand and comply with the requirements of this policy and to actively contribute towards continually improving Information Security performance within Global Switch.

As the Information Security Manager, the Managing Director is accountable for implementing the requirements of this policy at our campus to ensure that in doing so they achieve the highest standard of Information Security performance and demonstrate best practices.

Signature

Damon Reid
Executive Director of Global Switch Australia Holdings Limited
Dated: January 2022